



# ELEVEN TERRACE & LOUNGE RULES

Hours of Operation\*: Mon-Fri, 7:00 AM-9:00 PM, Sat 7:00 AM-4:00 PM, Sun Closed, Holidays Closed

BYOB Restrictions: BYOB is only permitted temporarily during hours of operations listed above

1. **NO GLASS IS PERMITTED ON THE TERRACE.**
2. **SMOKING & VAPING ARE STRICTLY PROHIBITED AT ALL TIMES.**
3. **Tenants of the building assume all responsibility for the injury to persons and damage to property by Tenant Employees, Contractors, Invitees, and Guests, including injury or damage resulting from the use of alcohol.**
4. **No items shall be thrown from the roof.** Violations of this policy are subject to the laws of the State of Illinois and the City of Chicago. In the event of any such incident, Chicago Police will be called.
5. **BYOB of alcoholic beverages is only temporarily permitted during hours of operation. The policy will be strictly enforced by onsite staff and building security.**
6. **All furniture is first come, first serve unless reserved through CBRE Host for a semi-private or fully private event.**
7. All guests must be 21 to consume alcohol and are required to provide identification and proof of age.
8. To help keep the Terrace & Lounge clean and accessible, all guests are expected to clean up after themselves. All trash shall be placed in the garbage or recycling containers provided by the Building.
9. Coolers of any size are not permitted at any time.
10. All furniture, equipment, and supplies located at ELEVEN Terrace & Lounge may not be relocated or removed for any reason.
11. Wireless Internet is provided as a courtesy service as part of the Terrace & Lounge Amenity. Streaming, downloading large files, and downloading and/or viewing illegal or inappropriate content as determined by Building Ownership or its Managing Agents is strictly prohibited.
12. The Terrace & Lounge are not to be used for sleeping or sunbathing. Guests must remain fully clothed at all times; this includes footwear.
13. The community space in the Terrace & Lounge are not meant as a substitution for office or meeting space and should not be used as such.
14. Professional courtesy is required – all guests are expected to act in a professional manner and show courtesy to others by speaking at a low volume, refraining from using profanity, and not discussing inappropriate topics. The use of headphones is required when observing media or taking video or voice calls. Any person exhibiting unprofessional and discourteous behavior will be asked to leave.
15. The Terrace doors are to remain closed and should not be propped open for any reason.
16. Guests must stay within the designated area only.
17. Tenants are responsible for their guests' behavior and will be held accountable for issues that may arise.
18. Minors are not allowed on the Terrace or in the Lounge without an adult chaperone.
19. Absolutely NO fireworks or similar displays of any sort will be permitted.

**FOR ADDITIONAL INFORMATION, THE PRU MANAGEMENT TEAM CAN BE REACHED AT (312) 565-6700 \*HOURS OF OPERATIONS ARE AT THE SOLE DISCRETION OF MANAGEMENT**